

# Information Technology

### Part 1: About this quiz

Use this quiz to prepare for an Apprenticeship in Information Technology This quiz:

- Is NOT a formal assessment tool or pre-requisite for any job application
- Shows key learning standards for the Information Technology industry
- Has been developed with the help of industry leaders, TAFE and high schools

#### **Quiz details**

This quiz will:

- Take approximately 60 minutes to complete
- Ask you numeracy and literacy questions specific to the Information Technology industry
- Assess your literacy and numeracy at a Year 11 standard
- Allow you to use a calculator
- · Share correct answers at the end

#### Who should take this quiz?

You should complete this quiz if you:

- Are thinking about starting an Apprenticeship in Information Technology
- Want to practise for a formal aptitude test

### Need help with your literacy and numeracy skills?

If you want to improve your literacy and numeracy skills, reach out to any of the below:

- Australian Apprenticeship Support Network providers
- Your Registered Training Organisation when you start training
- Reading Writing Hotline:
   1300 655 506
   www.readingwritinghotline.edu.au
- Careers advisers and your teachers (if you're in high school)

### More information about the Information Technology industry

Visit www.yourcareer.gov.au/industries/j/information-media-and-telecommunications

On this page you'll be able to:

- See the most popular Information Technology occupations
- Get general information and statistics about the industry
- Search for Information Technology courses

### How to use this quiz

This is an interactive form that can be filled out on your computer.

You can either:

- Fill it out on your computer; OR
- Print it out; OR
- Write your answers down on paper as you go.

Use the answers section at the end of the quiz to see how you went.

### How to complete this quiz on your computer

- 1. Download and save the quiz onto your computer
- 2. Open the file from your computer
- 3. Fill in the form using a keyboard and mouse

### Part 2: The Quiz

### **Section 1: Language and Literacy**

#### 1. Write the following Information Technology (IT) terms in alphabetic order:

Optical drive	
Keyboard	
Mouse	
Network cable	
Monitor	
Solid state drive	
Operating system	

#### 2. Read the following information and answer the questions that follow:

**Multimedia** is media and content that uses a combination of different content forms. Multimedia includes a combination of text, audio, still images, animation, video, and interactivity content forms.

**Wireless network** refers to any type of computer network that is not connected by cables of any kind.

**Broadband** in telecommunications refers to a signalling method that includes or handles a relatively wide range (or band) of frequencies. Broadband is always a relative term, understood according to its context. The wider (or broader) the bandwidth of a channel, the greater the information-carrying capacity, given the same channel quality.

A **cable** is two or more wires that are running side by side and are bonded, twisted or braided together to form a single assembly. An optical cable contains one or more optical fibres in a protective jacket that supports the fibres.

a. What are the benefits of a wider bandwidth?

b.	List at least four examples of multimedi	a:
C.	Is optical fibre used in a wireless netwo	ork? Select the correct response.
	YES	NO
d.	Describe an optical cable:	
3.	The following text has ten spelling of list them in the order they appear in	or grammar errors. Correct the errors and the text:
tha pla cor	It can ingure you. The best way to avoic ce. When using a computer it is the un imputer screen, keybord, and mouse the	vorkplace safe. Hasards can be items or situation I hazards is to prevant them hapening in the first ser's responsibillity to adjust the position of the najust the chair to allow the operator to use the body in an apropriate ergonomic posture.
1.		2.
3.		4.
<u>5.</u>		6.
<u>7.</u>		8.
9.		10.

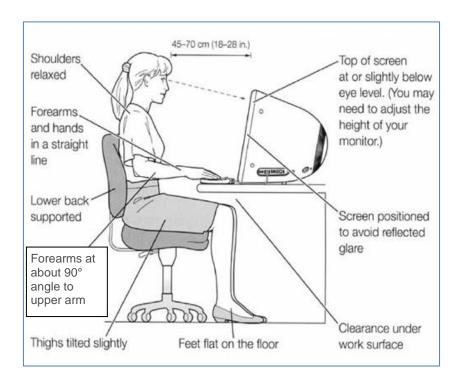
#### 4. Read the following article about ergonomics and answer the questions that follow:

#### **Office Ergonomics**

Ergonomics is concerned with "fitting work to people". It is the process of designing or arranging workplaces, products and systems so that they fit the people who use them.

A well-designed workstation can eliminate some office health hazards. Elements of good design include the appropriate chair, lighting, noise level, screen, keyboard and document position.

The diagram below shows you how you should set up your workstation for maximum posture benefit.



- Top of the screen at or slightly below eye level.
- Distance from operator a minimum of 45 cm, typically at an arm's length.
- Wrists should be a natural extension of the forearm, not angled up or down. Elbow relaxed. Lower arm open approximately 90° to upper arm.
- Adjust the back rest to accommodate the normal curve of the lower spine.
- Keyboard placed flat at elbow level and if required a palm rest to support hands during rest.
- Thighs approximately parallel to the floor.
- Easily adjustable seat height. Seat pan short enough (front to back) for knee clearance and with a waterfall front edge.
- Swivel chair with 5-point base and casters.
- Feet resting firmly on the floor. Use a footrest if feet are not supported by the floor.
- Document holder in line with front of monitor. Height and angle adjusted for the comfort of the user.

a.	How should you place your feet when sitting at a workstation?
b.	What portion of the computer screen should be at or below eye level?
C.	List the six elements of good workstation design:
d.	Apart from your eyes, what six parts of the body assist with correct posture at a workstation?

#### 5. Read the following article and answer the questions that follow:

The range and types of computers available to the user is increasing. Today we can use desktops, towers, media centres, personal video recorders (PVRs), laptops, netbooks, ultrabooks, personal digital assistants (PDAs), tablets, pads, and smartphones, to mention a few.

This is leading to changes in the demand for different types of computers. Computer users find that as the capabilities increase, size, weight and the price decreases. For users, the ease of connecting to the Internet increases and the usefulness and desirability of the equipment alters.

A number of factors are driving changes in the sizes of computers, including hardware miniaturisation, interface design, the speed, capacity and availability of data communications and price reduction as consequence of mass production and widespread adoption.

As a society, we are realising that electronic equipment no longer has the lifespan, or holds its stability of value, as appliances bought thirty years ago did. The build quality, reliability, design availability of spare parts and cost of repairs has changed our attitude to computer hardware.

find act	the price of computers continues to fall and their calling more benefits in upgrading or replacing their could ual value of their current computers means people apposing of the existing computer and spending mone	mputers. The realisation of the lower are overcoming their resistance to
a.	What is the key change in the physical size of com	puters? Select the correct answer.
	No change	
	They're smaller	
	They're larger	
b.	Are computers becoming easier to repair? Select t	he correct answer.
	YES	NO
C.	What are the three basic changes to computers?	

d.	Is the effective life of a computer becoming longer or shorter? Explain why/why not.
Se	ection 2: Numeracy
1.	Round and calculate the following:
a.	52.28565 to 2 decimal places
b.	4568.5 x 10 <sup>-4</sup> to two decimal places
C.	2 hours and 12 seconds to seconds
d.	189 days to weeks
e.	425.8 to the nearest ten
2.	Sometimes it is necessary to round numbers up or down, especially when dealing with money. Round the following numbers:
a.	789.322 to the nearest whole number
b.	\$10,234.12 to the nearest dollar
C.	\$35.6754 to dollars and cents
d.	425.831 to two decimal places
3.	Write as a number:
a.	Three thousand four hundred and twenty-four
b.	Thirty-six thousand and ninety-two
4.	Write the following as words:
a.	
	506
b.	506 5,020

d. 2,000,000

- 5. Rearrange in ascending order: (from smallest to largest)
  - 5. -3,  $\frac{1}{2}$ , 0, -7,

- 4.1
- 6. How many hours and minutes from 8:45 am to 3:25 pm?
- 7. Which of the following represents the number 62,000,000,000 in scientific notation? Select the correct response.
  - $62 \times 10^{10}$
  - $6.2 \times 10^{10}$
  - $6.2 \times 10^{-10}$
  - $0.62 \times 10^{10}$
- 8. Which fraction is larger? Select the correct response.
  - a.

<u>3</u> 5

<u>1</u> 2

b.

<u>1</u>

9.	Select the best e	stimate for the followi	ng by selecting the corre	ect response:
a.	4249 x 71			
	280,000	150,000	28,000	43,000
b.	80,000 ÷ 38			
	200	2,000	20,000	4,000
10	. Solve the followi	ng:		
a.	4562 – 1277			
b.	86 + 22 – 16			
C.	-25 + 82 + 5			
11.	Multiply the follow	wing:		
a.	53.86 x 10			
b.	25.4 x 3			
C.	128.5 x 10 <sup>-2</sup>			
12.	Divide the follow	ng:		
a.	2.56 ÷ 10			
b.	1024 ÷ 8			
C.	256 ÷ 4			

#### 13. Solve the following:

a. 3 + 6 x 4

b. 22 - 80 ÷ 4

c. (25 + 50) ÷ (2 x 12.5)

d. (12 - 8) x 3

#### 14. Solve the following and express your answer as a fraction:

a. 1/4 + 1/2

b.  $\frac{2}{9} + \frac{5}{6}$ 

c. 3 <sup>1</sup>/<sub>4</sub> - <sup>1</sup>/<sub>8</sub>

#### 15. Evaluate the following:

a. 10% increase from \$20

b. 120.8 cut to 25%

#### 16. Tania is an apprentice who earns \$520 per week and she receives a pay rise of 5%.

What is Tania's new weekly wage?

- 17. For a particular computer power supply, the input power is rated at 200 watts with an output efficiency of 80%.
- a. What is the available output power, in watts?
- b. If 20% of input power is lost to heat, running the cooling fan and noise, how much is lost in watts?
- 18. Express the following as a decimal:
- a. 3/5
- b. 26.25 + 54.5 30.3
- c.  $7 \times 2 \div 5$
- d.  $10 \div 4 + 3 \div 2 + 5 \div 4$
- 19. Remove the brackets and simplify the following:
- a. (2x + 3y) (x 2y)
- b. (4a-2b)-(5b-2a)
- 20. A cube has a volume of 8 cubic metres. If each side of the cube is doubled in length, what is its new volume in cubic metres?

21.	1. The ACME Computer Company's file storage is made up of two-drawer filing	
	cabinets and four-drawer filing cabinets. They counted the number of cabinets	
	and got 10. They counted the number of drawers and got 34. How many of two 2-	
	drawer filing cabinets are there and four-drawer filing cabinets are there?	

- 22. Rohit runs an information technology consultancy that charges clients \$120 for the first hour, or part thereof, then \$2 per minute charged in 5-minute blocks for consultations, plus \$65 for written quotes.

  How much income will the consultancy generate from each client?
  - a. Client A has a two-hour consultation.
  - b. Client B has a one-and-a-half-hour consultation.
  - c. Client C also has a one-and-a-half-hour consultation and requests a written quote.

### Section 3: General I.T. Knowledge

Read the following glossary of terms as it will assist you to answer some of the questions that follow:

ADSL	Asymmetric Digital Subscriber Line (ADSL) is a type of Digital Subscriber Line technology, a data communications technology that enables faster data transmission over copper telephone lines than a conventional voiceband modem can provide. It does this by utilizing frequencies that are not used by a voice telephone call. A splitter, or DSL filter, allows a single telephone connection to be used for both ADSL service and voice calls at the same time. Asymmetric because it is faster from Internet to PC than the other way (also true of a 56K modem).
Bit	The smallest unit of information in a computer can either equal 0 or 1. Eight bits equal one byte.
Binary numeral system	Or <b>base-2 number system</b> represents numeric values using two symbols, 0 and 1. More specifically, the usual base-2 system is a positional notation with a radix of 2. Because of its straightforward implementation in digital electronic circuitry using logic gates, the binary system is used internally by almost all modern computers.
Bps	(Bits Per Second) A measure of how quickly information is being transferred, usually via a modem or network. Divide by ten to get an approximation of the number of characters per second (cps). See also Kbps, Mbps.
exe (or .exe)	(EXEcutable; pr. "exie", "dot exie") A <b>file</b> which is usually the main part of a program. A program may consist of just an exe file and nothing else or there may be dozens of files, including more exes.
Gigabyte (or Gig)	Unit of measurement for pieces of information: approximately 1 billion bytes, 1 million kilobytes, or 1,000 megabytes. Hard disk sizes are usually measured in gigabytes. Often shortened to "GB", "Gig" or just G.
Malware	A catch-all term for software installed by stealth onto a PC for malevolent purposes (hence the name). These may include displaying unwanted ads ( <b>adware</b> ), installing software you didn't ask for, or spying on your activities ( <b>spyware</b> ) and reporting them back to the person spying on you.
Modem	(MOdulator/DEModulator) A device for allowing computers to communicate over a phone line. May be built into the <b>motherboard</b> or an <b>expansion card</b> , or an external device plugged into one of the <b>serial ports</b> .
RAM	(Random Access Memory; pr. "ram") The computer's main <b>memory</b> , which it uses to hold whatever you are currently working on. The contents of RAM are lost when the computer is switched off. Adding more RAM is often the most cost-effective upgrade for an ageing or slow computer.
Trojan	A program similar to a <b>virus</b> which is disguised as something harmless like a game, but when launched actually sabotages or takes control of the computer on which it is running.

	lect the correct answe		and network using one of	the following.
	Memory stick	Modem	MP3 player	Internet
2.	Describe the differen	ce between Malware a	and Trojan:	
3.	What is the binary ar	nswer to the following	?	
	111 + 011			
4.	What is the decimal	value of the following	binary terms?	
	a. 101			
	b. 111 + 011			

Text file

Microsoft Word document

Markup language for web pages

Compressed digital image

Portable document

Compressed file

Multimedia file

Bitmap image

# 5. Match the following abbreviations in the table below to the provided list of computer terminology:

TXT	
JPG	
GIF	
ZIP	
PDF	
DOC	
AVI	
HTML	

### **Answers**

#### **Section 1: Language and Literacy**

- 1. Keyboard, Monitor, Mouse, Network cable, Operating system, Optical drive, Solid state drive
- 2. a. Wider broadband has greater information-carrying capacity.
  - b. Text, audio, still images, animation, video, and interactivity.
  - c. NO
  - d. Optical cable contains one or more optical fibres in a protective jacket that supports the fibres.

3.	Incorrect	Correct
	Hasards	Hazards
	ingure	injure
	prevant	prevent
	hapening	happening
	responsibillity	responsibility
	keybord	keyboard
	ajust	adjust
	safeley	safely
	there	their
	apropriate	appropriate

- **4.** a. Firmly on the floor or on a footrest.
  - b. The whole screen.
  - c. Appropriate chair, lighting, noise level, screen, keyboard and document position.
  - d. Shoulders, forearms, lower back, thighs, feet and hands.
- 5. a. They're smaller
  - b. NO
  - c. Increase in usefulness, reduction in size and reduction in price.
  - d. Shorter due to the build quality, reliability, design availability of spare parts and cost of repairs.

#### **Section 2: Numeracy**

- **1.** a. 52.29 b. 0.46 c. 7212 d. 27 e. 430
- **2.** a. 789 b. 10234 c. 35.68 d. 425.83
- **3.** a. 3424 b. 36092
- 4. a. Five hundred and six
  - b. Five thousand and twenty
  - c. One hundred thousand, three hundred and eighty nine
  - d. Two million
- **5.** -7, -3, 0, ½, 4.1, 5
- **6.** 6 hours and 40 minutes

**7.** 6.2 x 1010 **8.** a. 3/5 b. 4/9 **9.** a. 280,000 b. 2,000 **10.** a. 3285 b. 92 c. 62 **11.** a. 538.6 b. 76.2 c. 1.285 **12.** a. 0.256 b. 128 c. 64 **13.** a. 27 c. 3 d. 12 b. 2 **14.** a. ¾ c. 27/8 b. 19/18 **15.** a. \$22 b. 30.2 **16.** \$546 17. a. 160 watts b. 40 watts **18.** a. 0.6 b. 50.45 c. 2.8 d. 5.25 b. 6a - 7b **19.** a. x + 5v 20.64 cubic metres 21. Three 2-drawer and seven 4-drawer filing cabinets

#### Section 3: General I.T. Knowledge

b. \$180

1. Modem

**22.** a. \$240

2. Malware covers all software installed for malevolent purposes such as unwanted ads, software you don't want or spying. Trojan is similar to a virus and is usually disguised as a game that sabotages or takes control of the computer on which it is running.

c. \$245

- **3.** 1010
- **4.** a. 5

b. 10

5.

TXT Text file	TXT Text file
JPG	Compressed digital image
GIF	Bitmap image
ZIP	Compressed file
PDF	Portable document
DOC	Microsoft Word Document
AVI	Multimedia file
HTML	Markup language for web pages